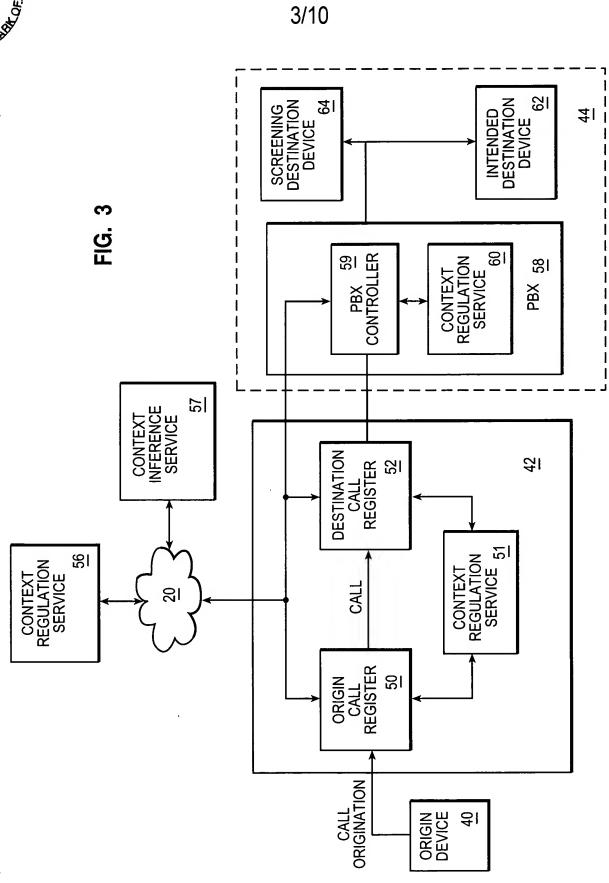


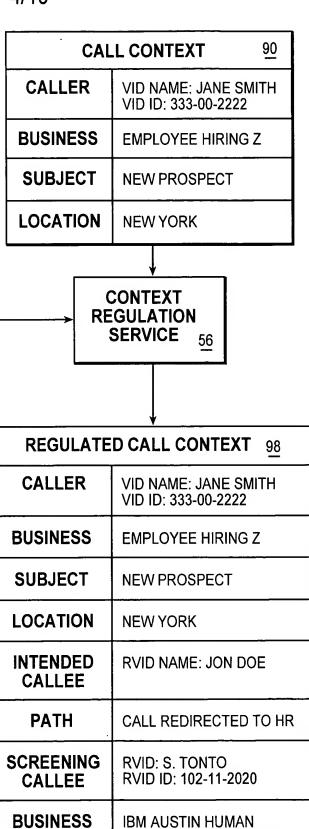
FIG. 9

FIG. 10









RESOURCES ASSISTANT

IBM CONTEXT
BASED CRITERIA 92

BLOCK

INDIVIDUALS TOMMY SMILEY LUKE CHESSNUT

BUSINESSES TTTT ELECTRONICS HEADHUNTER GROUP A

TRANSFER TO HR

INDIVIDUALS
JANE SMITH
TERRY ATWATER

BUSINESSES
HEADHUNTER GROUP B

FIG. 4



CALL CONTEXT 70		
CALLER	VID NAME: JANE SMITH VID ID: 333-00-2222	
BUSINESS	EMPLOYEE HIRING Z	
SUBJECT	NEW PROSPECT	
LOCATION	NEW YORK	
CALLEE	RVID NAME: JON DOE	
BUSINESS	IBM AUSTIN	

CONTEXT

REGULATION

SERVICE

56

FIG. 5

IBM CONTEXT 72
BASED CRITERIA

TO ENGINEERING GROUP (INCLUDING JON DOE)

BLOCK

INDIVIDUALS TOMMY SMILEY LUKE CHESSNUT

BUSINESSES
TTT ELECTRONICS
HEADHUNTER GROUP A

TRANSFER TO HR

INDIVIDUALS
JANE SMITH
TERRY ATWATER

BUSINESSES HEADHUNTER GROUP B

REGULATED CALL CONTEXT 78 CALLER VID NAME: JANE SMITH VID ID: 333-00-2222 BUSINESS EMPLOYEE HIRING Z SUBJECT **NEW PROSPECT** LOCATION **NEW YORK** INTENDED RVID NAME: JON DOE CALLEE PATH CALL REDIRECTED TO HR SCREENING **RVID: S. TONTO** RVID ID: 102-11-2020 CALLEE **BUSINESS** IBM AUSTIN HUMAN

RESOURCES ASSISTANT CALLEE CONTEXT BASED 74 CRITERIA

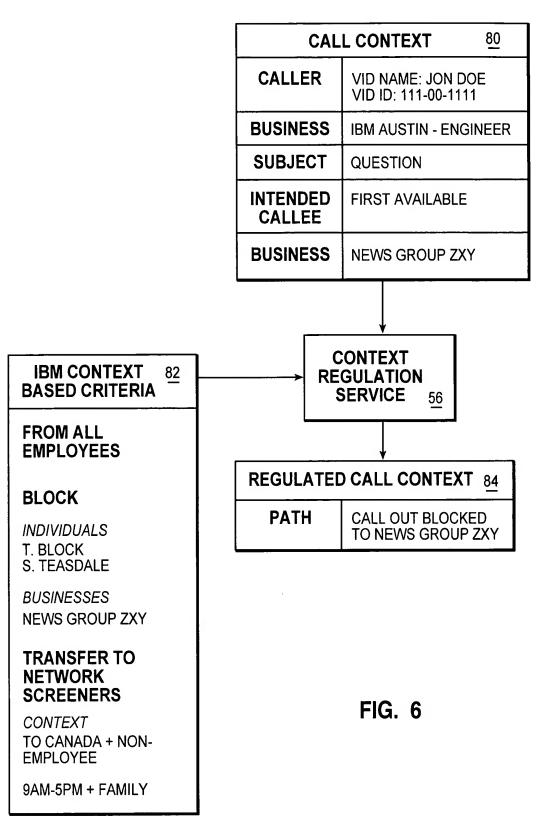
JON DOE

BLOCK

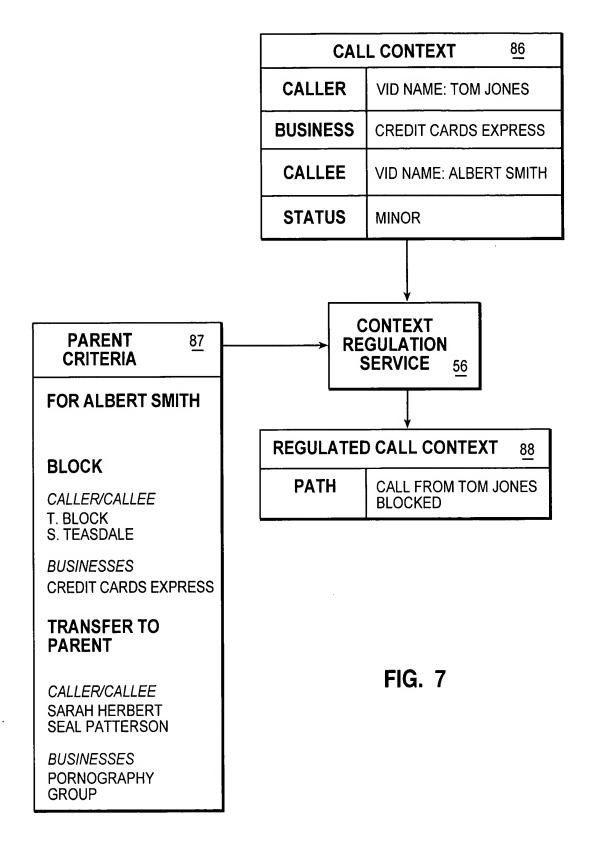
INDIVIDUALS
TERRY STEW

BUSINESSES CARD OFFERS











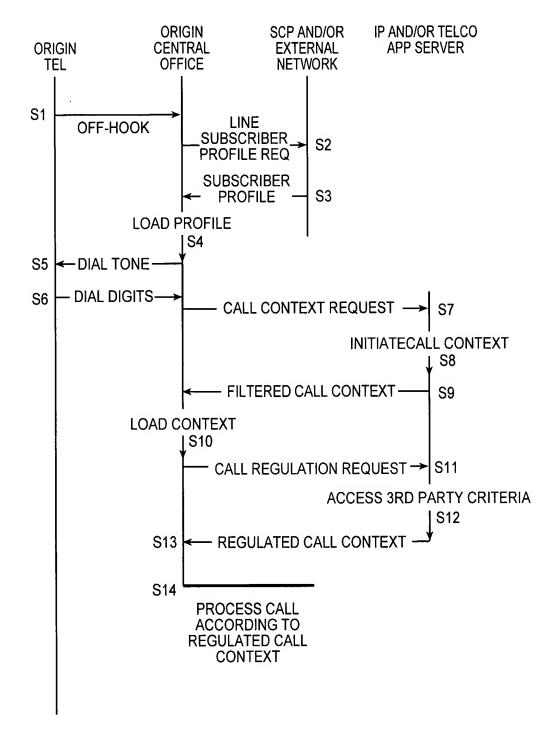
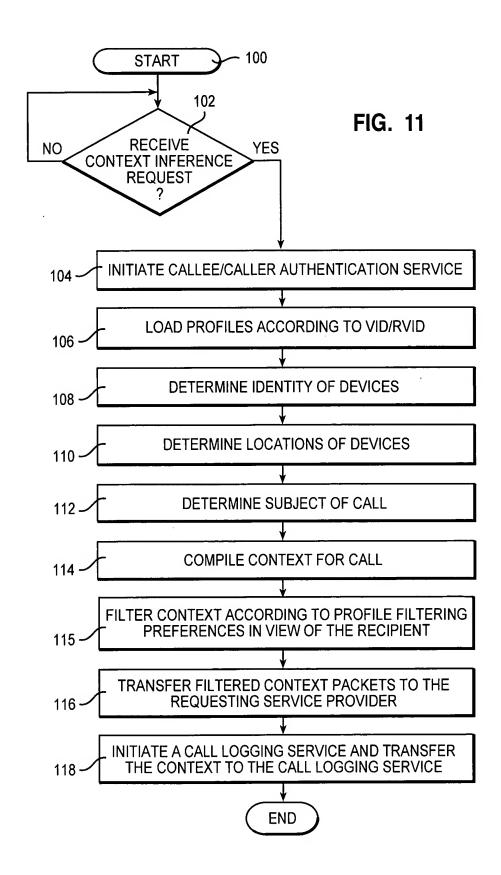


FIG. 8







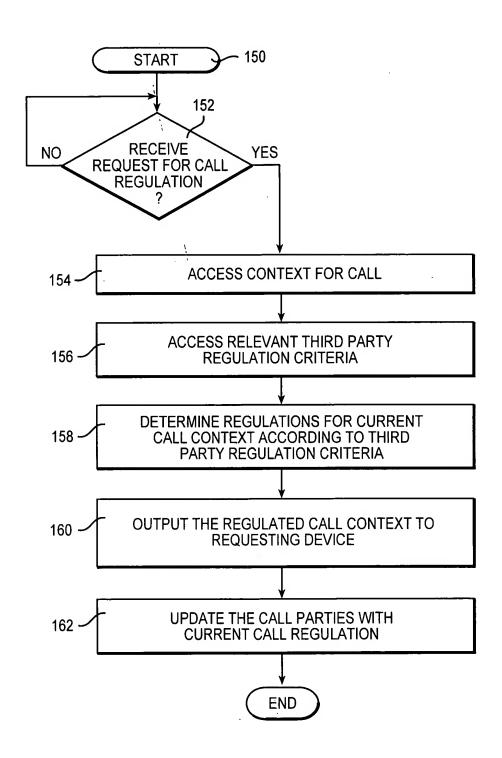


FIG. 12